IFC MARKETS LTD Privacy policy

# **PRIVACY POLICY**

## IFC MARKETS LTD.

Address:

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#### **INTRODUCTION**

The purpose of establishing this privacy policy is the protection and safety of our Clients' personal and private financial information. By opening an account with IFC MARKETS LTD. (hereafter "the Company"), the Client provides his consent to the collection, processing and use of personal information by the Company as described below. Whilst the Company attempts to ensure that all information collected are accurate and complete, Clients shall immediately contact the Company if any of Clients' personal details have changed.

#### **PERSONAL DATA**

Company considers all the information about the Client to be confidential including the time following the termination of the Client Agreement. The Company will not reveal any Client's personal information to any third parties, except for the following cases:

- 1) when the Company is forced to do so by a regulatory authority of the competent jurisdiction;
- 2) when such disclosure is essential to safeguard the interests of the Company;
- 3) Following the Client's request or when Client provides his consent.

The Client understands and agrees that the Company can keep (by computer or any other way) any kind of stored information about the Client and that this information can be used to monitor his account in order to provide any kinds of services to the Client, to evaluate any limit of the credit and perform statistic and other analyses.

The Company may also reveal the information about the Client to its partners, affiliates, people who provide services to the Company or work as its agents, to any person the Company gives any of its rights or responsibilities under the present contract or to agencies and other organizations that help the Company to prevent fraud and to perform credit control. Such disclosure shall occur on a 'need to know' basis and the Company shall expressly inform the third party regarding the confidential nature of the information.

#### **ACCESS TO PERSONAL DATA**

Access to Personal data information is restricted to persons who need to know that information in order to provide services to the Client. The Company maintains physical, electronic and procedural controls to safeguard such information. These controls are reasonably designed to:

- (I) ensure the security and confidentiality of the customer's records and information;
- (II) protect against any anticipated threats or hazards to the security or integrity of the customer's records and information; and
- (III) protect against unauthorized access to or use of customer's records or information that could result in substantial harm or inconvenience to the customer.

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#### MARKETING AND COMMUNICATION

Messages, reports, notifications and other information from the Company can be transferred to the Client by:

- 1) publishing it on the Company's web-site;
- 2) via the e-mail, provided by the Client during account opening;
- 3) by post service;
- 4) Through the message system of the trading platform.

Any outgoing correspondence of the Company is considered to be sent to the Client once it is received by transferring or delivering services providers or when the information is sent via transferring agent

(Internet-provider for instance) for a further transfer to the Client no matter if it is received by the Client or not. Ingoing correspondence is considered to be delivered when it is received by the addressee in the Company.

The Client must inform the Company on any changes connected with the post address, email address or other contact information immediately via the E-mail: support@ifcmfx.com

Orders on the trading account must be performed only via trading platform or via phone, if there is no access to the trading platform. The Client is responsible for the security of the password provided to him by the Company. This password allows him to gain access to his trading account and shall be known only to him and not revealed to someone else. Any transaction performed using the password is considered by the Company to be right, even if the password was used illegally by third party.

### **USE OF COOKIES**

The Company uses cookies to collect information. Cookies are small text files that are stored on a user's computer for record-keeping purposes. Cookies are useful in the sense that they can store session IDs, filled form fields, pages visited, frequency of visits etc. This helps in making navigation through our website a much easier and efficient process. It also helps the company in gathering data for future logistical and statistical analysis. It is noted that the company does not use cookies to retrieve any data that was not originally sent by a cookie, nor does the company uses cookies for any promotional or marketing material without the users' consent.

#### **CONTACTS**

Customer Service Department E-mail: <a href="mailto:support@ifcmfx.com">support@ifcmfx.com</a> Telephone +60(0)87-599268